



235 State Street  
St Croix Falls, WI 54024  
715-483-3261  
[www.scrmc.org](http://www.scrmc.org)

Dear Patient,

We are pleased you have requested materials for our Financial Assistance Program.

Approval for our Financial Assistance Program is determined based upon income guidelines, family size, and eligibility for state and federal health coverage.

As stated in our Financial Assistance policy, the program assists individuals with service dates that reach back 240 days from the date a completed application is submitted, and go forward for 12 months, so long as there are no changes to income and/or insurance coverage and/or family size.

If you wish to apply, please complete and return the attached application along with required paperwork within 30 days. If you need assistance completing this application, please call a Patient Financial Counselor at (715) 483-0475 or 1-800-828-3627 x 2475 Monday through Friday 8 am to 4:30 pm.

Our Financial Assistance Program is designed specifically for most services at St Croix Regional Medical Center hospital and clinics only. Not all services are eligible as stated in our financial assistance policy. The program is intended to ease financial burden on a short-term basis and is not created as an alternative to health insurance.

Thank you for choosing St. Croix Regional Medical Center. We are privileged to help you manage your health care.

Sincerely,

A handwritten signature in black ink that reads "Dave Dobosenski".

Dave Dobosenski  
Chief Executive Officer

Our *Financial Assistance* policy is available at [www.scrmc.org](http://www.scrmc.org) or you may request a copy at any SCRMC facility at the registration desk, emergency department or by calling a financial counselor at 715-483-0475.



## PLAIN LANGUAGE SUMMARY

St. Croix Regional Medical Center’s Financial Assistance Policy assists with emergent, inpatient and outpatient medically necessary expenses and is available for those who meet eligibility criteria.

### WHO CAN APPLY

All patients/guarantors can apply for financial assistance. This Policy provides discounted care for medically necessary healthcare for those who have:

- Submitted a complete financial assistance application.
- Income within the guidelines. See table below.
- Exhausted all other payment options and insurability.

Patient Financial Counselors will assist patients, who do not have insurance, in applying for Medicaid (MN and WI), MNSure, or Federal Insurance Exchange (Marketplace).

Persons in Family/ Household	250% Poverty Guideline (annual income)
1	\$31,900
2	\$43,100
3	\$54,300
4	\$65,500
5	\$76,700
6	\$87,900
7	\$99,100
8	\$110,300
For Family/Households with more than 8 persons, add \$11,200 for each additional person.	

### HOW TO APPLY

Ask or call a **Patient Financial Counselor at 715-483-0475 or toll free at 1-800-828-3627 ext 2475** Monday –Friday 8 am to 4:30 pm

Go to [http:// www.scrmc.org](http://www.scrmc.org)

You can apply at St. Croix Regional Medical Center or Clinics:

- St. Croix Regional Medical Center  
235 State Street  
St. Croix Falls, WI 54024
- Frederic Clinic  
205 Oak Street West  
Frederic, WI 54837
- Webster Clinic  
26425 Lakeland Ave So  
Webster, WI 54893
- Lindstrom Clinic  
12375 Lindstrom Lane  
Lindstrom, MN 55045
- Unity Clinic  
1504 190<sup>th</sup> Street  
Balsam Lake, WI 54810

### FOR FREE COPIES OF THE POLICY AND APPLICATION AND/OR HELP

- A free copy of the policy and application is available at the Emergency Department, Registration staff at all facilities, Patient Financial Counselors or at our website [www.scrmc.org](http://www.scrmc.org)



## FINANCIAL ASSISTANCE APPLICATION INSTRUCTIONS & REQUIREMENTS

- Completed and signed application.
- Most recent copy of Federal Tax Return.
- Paperwork confirming that the patient has applied for Medical Assistance within three (3) months of application date for financial assistance including decision (WI & MN residents only)

**Wisconsin Residents: To apply online,** go to [ACCESS.wi.gov](http://ACCESS.wi.gov) and click on Apply for Benefits. ACCESS is also the fastest and easiest way to apply for all forms of Badger Care Plus.

**By Phone:** 1-888-283-0012 Great Rivers Consortium

**Minnesota Residents: To apply online, go to [MNSURE.org](http://MNSURE.org) and click on Medical Assistance or**

**MinnesotaCare By Phone: 855-366-7873**

**Minnesota Residents receiving social security benefits:** contact your local county human services office and apply for MN Medicaid.

- Income Verification, examples include:
  - Pay check stubs with year-to-date earnings (3 most recent)
  - Annual statement of Social Security benefits and
  - Statement of income from any private, retirement or government agency that provides you with benefits, including unemployment benefits (if applicable)
  - Bank Statements to support income (if applicable)
  - Proof of year-to-date child support or alimony payments (if applicable)
  - Documentation that patient has applied for disability coverage and has received a coverage determination (if applicable)
  - Provide the marketplace exemption Electronic Confirmation Number if the patient qualifies for Affordable Care Act exemption.

**Application Deadline:** Applicants will be given 30 days to complete the Financial Assistance Application and provide requested documentation

Submit application by:

**HAND DELIVER:** To any of our Patient Financial Counselors at any of our facilities.

**MAIL TO:** SCRMC Attn: Patient Financial Counselors  
235 State Street  
St. Croix Falls, WI 54024

**FAX TO:** 715-483-0505 Attn: Patient Financial Counselors

**QUESTIONS:** Patient Financial Counselors can be reached 715-483-0475

\*St Croix Regional Medical Center reserves the right to request additional information to determine eligibility\*



## Financial Assistance Program Application

1. Applicant		
Name:	Date of Birth:	Phone:
Social Security #		
Address:		
City:	State:	Zip:
Spouse's Name:	Date of Birth:	Phone:
2. Dependants		
Name:	Date of Birth:	Relationship:
Name:		
Name:		
Name:		
3. Monthly Income		
	Applicant	Spouse
Wages	\$	\$
Self-employment	\$	\$
Public assistance	\$	\$
Child Support/alimony	\$	\$
Pension/dividends	\$	\$
Unemployment	\$	\$
Social Security and Disability	\$	\$
Veterans' payments	\$	\$
Tribal Income	\$	\$
Tips/Commission	\$	\$
Income from estates/trusts	\$	\$
Educational assistance	\$	\$
Other income	\$	\$
4. Health Insurance coverage		
Name/Household member	Insurance	Policy #



## Financial Assistance Program Application

5. In relation to your medical bills, do you have a lawsuit or insurance claim because of an accident or injury? \_\_\_\_\_(Yes or No) or Spouse \_\_\_\_\_(Yes or No)  
Name/phone of your attorney\_\_\_\_\_
6. In relation to your medical bills, do you have workers compensation case? \_\_\_\_ (Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
7. In relation to your medical bills, does your spouse have workers compensation case? \_\_\_\_ (Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
8. In relation to your medical bills, do you have motor vehicle case? \_\_\_\_\_(Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
9. In relation to your medical bills, does your spouse have motor vehicle case? \_\_\_\_\_(Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
10. In relation to your medical bills, do you have third-party liability case? \_\_\_\_\_(Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
11. In relation to your medical bills, do you have third-party liability case? \_\_\_\_\_(Yes or No)  
Insurance carrier/attorney\_\_\_\_\_
12. Applicant's current place of employment?\_\_\_\_\_
- Hourly wage? \_\_\_\_\_ Hours per week \_\_\_\_\_
13. Spouse's current place of employment?\_\_\_\_\_
- Hourly wage? \_\_\_\_\_ Hours per week \_\_\_\_\_

I certify that the above information is true and correct. I will notify St. Croix Regional Medical Center's Patient Financial Counselors at 715-483-0475 or toll free at 1-800-828-3627 ext. 2475 of any changes in the information provided on this form. I also understand that my application is subject to the guidelines of St. Croix Regional Medical Center's Financial Assistance Policy.

I understand that the information submitted concerning my annual income and family size is subject to verification by St. Croix Regional Medical Center. I also understand that if the information submitted is determined to be false, this will result in a denial of this application and the account balance due will remain my responsibility.

I/We hereby authorize St. Croix Regional Medical Center to review federal and state records of employment and income history,

Signature: \_\_\_\_\_ Date: \_\_\_\_\_